MARYLAND SMALL BUSINESS RETIREMENT SAVINGS PROGRAM

FEBRUARY 7, 2022

BOARD MEETING

AGENDA

- Approval of Minutes
- Chair Report
- Executive Director Report
- Audit/Finance Committee Report
- Program Design/Consumer Protection Committee Report
- Marketing Plan
- Closed Session Personnel Matters

APPROVAL OF MINUTES FROM PRIOR MEETING

Friday, July 30, 2021



Maryland\$aves

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Maryland Small Business Retirement Savings Board

DRAFT FOR REVIEW & APPROVAL

Board Meeting Minutes July 30, 2021

Location: Zoom Video Conference

Board Members Participating:

Josh Gotbaum, ChairSen. Jim RosapepeSec. Tiffany RobinsonMarianne Mattran

Del. Benjamin Brooks Kathleen Kennedy Townsend

Kathy Davis Stu Cohen

Paul Green

Absent: Treasurer Nancy Kopp

Staff: John Wasilisin, Glenn Simmons, Jennifer Hammaker, Stephanie Davis.

Others in Attendance: Phillip Anthony (Dept of Legislative Services), Angela Antonelli (Georgetown University Center for Retirement Initiatives), Taylor Benson (BlackRock), Ryan Campbell (BlackRock), Andrea Feirstein (AKF), Matt Golden (BNY), Michael Harrison (DOL), Douglas Magnolia (BNY), Lisa Massena (Massena Associates), David Morse (K&L Gates), Brian Murtagh (State Street), Kevin Ruiz (Aon), Megan Schutz (STO), Michael Terdeman (BNY)

The Chair called the meeting to order at approximately 9:03 AM.

1. Approval of Minutes

The October 28, 2020 minutes were approved unanimously.

2. Chair's Report

Chair Josh Gotbaum gave an update on the other state programs and activity at the federal level. Mr. Gotbaum summarized Congressional standings on the Federal Retirement program, Secure Act 2.0. Mr. Gotbaum introduced the newest Board member, Stu Cohen and announced that Board member Lou Hutt had resigned. Mr. Gotbaum indicated the Board will go into Closed Session later on the agenda to review sensitive contract negotiation information.

3. Executive Director Report

John Wasilisin introduced newest staff member, Jennifer Hammaker, Assistant Director. He then gave a brief review of the contract negotiation process along with a Marketing update. More details regarding the contract negotiations were to be discussed in the Closed Session of the Board meeting.

Minutes, Meeting of July 30, 2021

Maryland Small Business Retirement Savings Board

4. Committee Reports

a. Audit and Finance Committee

Committee Chair Kathy Davis reviewed the 2020 Financial Audit Report completed by Clifton Larson Allen. Deputy Director Glenn Simmons discussed the audit process and reviewed the recommendations presented in the audit summary letter.

Mr. Wasilisin discussed the various line items questioned by Board members.

The 2020 Financial Audit Report was Approved Unanimously.

Mr. Wasilisin presented the draft FY22 budget and discussed the various line items.

The FY22 Budget was Approved Unanimously.

5. New Business/Public Comment

Mr. Gotbaum asked if there was any new business or public comments. There was none.

6. Closed Session

Mr. Gotbaum indicated that the Board meeting would now go into Closed Session to discuss contract negotiation as allowed by Maryland Law. The Board unanimously approved going into Closed Session.

The Open Session of the meeting was closed at 9:35 AM.

CHAIR'S REPORT

Hon. Joshua Gotbaum

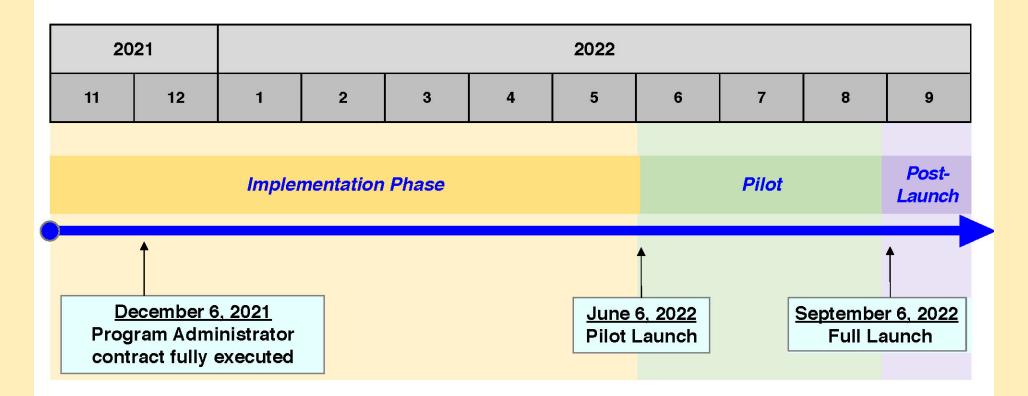
EXECUTIVE DIRECTOR REPORT

Glenn Simmons, Acting

MARYLANDSAVES

- On track to launch this summer
- Will be the 5th state-sponsored program to launch
- Vestwell is program administrator (like OR, CT)
- We will be the only state program with an emergency savings component
- The only program to offer a Social Security Bridge and managed payout options
- MarylandSaves is the first state retirement program to help people after they actually retire

Maryland Program Timeline





Pre-Launch Tasks

	20	21	2022								
	11	12	1	2	3	4	5	6	7	8	9
Program Disclosure and Description Documents											
Employer Data Flow											
Marketing											
Outreach and Communications											
Program Website											
Operations											



AUDIT/FINANCE COMMITTEE REPORT

Kathy Davis

PROGRAM DESIGN & CONSUMER PROTECTION COMMITTEE REPORT

Marianne Mattran

MARKETING OVERVIEW

Chris Cullen

Employer Messaging

- Signing up your employees is free and easy for employers. You can use your payroll provider.
- Employers make no contributions, file no reports, and have no legal responsibility for employee accounts
- If you sign your employees up for MarylandSaves you save \$300 no annual report filing fee
- Maryland law requires either offering a retirement plan or signing up your employees in MarylandSaves.

Employer Communications Channels

- Direct marketing: Email and direct mail will be the primary vehicles for outreach and communications with employers
- Complementary media:
 - Earned media (PR)
 - Social Media LinkedIn and Facebook
 - Events, presentations and exhibits
 - Webinars
 - Cooperative media and partner support from AARP, Small Business Majority, United Way, business associations...
 - Digital advertising
 - Provide content for trade association and business group newsletters
 - All marketing efforts will drive recipients to marylandsaves.com

Employee Messaging

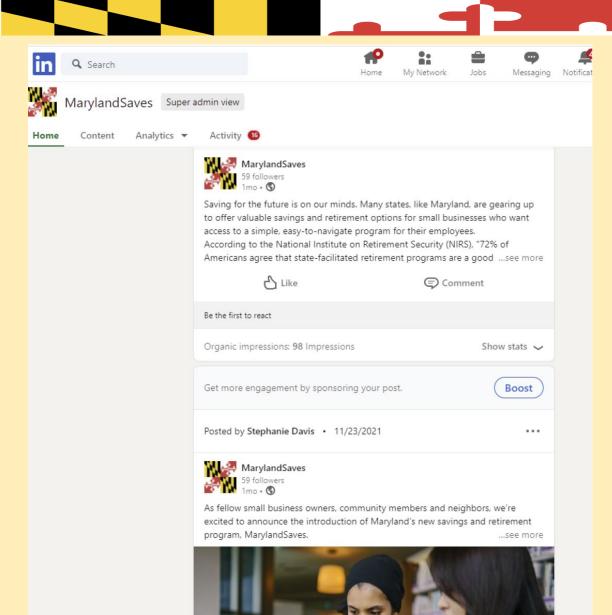
- You can save automatically from each paycheck for emergencies and retirement.
 Your employer does all the work.
- It's your plan, your money, & your account. You can change it any time & get your money any time.
- It gives you an easy way to start saving or to keep saving.
- Saving a small amount today makes a big difference when it's time to retire.
- It's an opportunity to create financial peace of mind and security.
- · It offers you a few, simple options for investing and growing your money.
- Your money stays yours when you change jobs. It's portable, flexible and transferrable.
- · You'll have funds for emergencies, too.

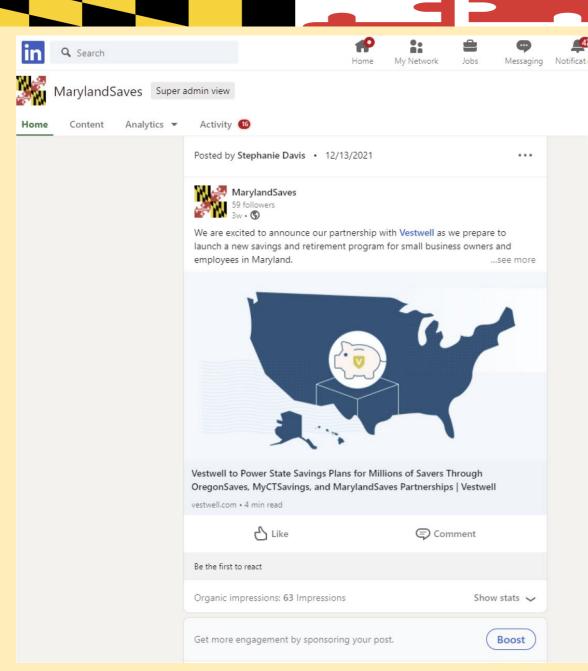
Employee Communications Channels

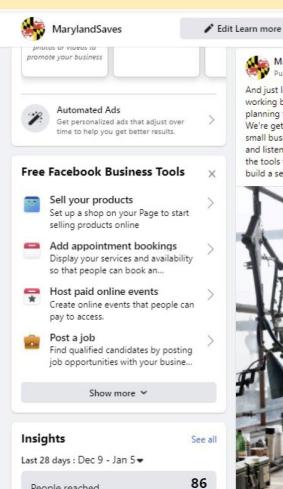
- Direct marketing: Email and direct mail will be the primary vehicles for outreach and communications with employees
- Complementary media:
 - Earned media (PR)
 - Social Media Facebook and Instagram
 - Inhouse partner publications and financial literacy tools
 - Events, presentations and exhibits
 - Webinars
 - Search Engine Marketing/Optimization
- All marketing efforts will drive recipients to marylandsaves.com

SOCIAL MEDIA

Jennifer Hammaker / Stephanie Davis









Set your Page up for success

Finish setting up your Page so people on Facebook know you're a credible business.

People reached

Engagements

Distribution score

11 of 14 steps completed

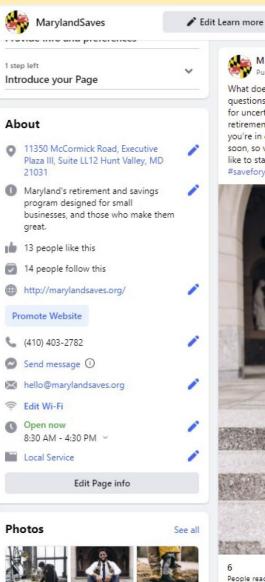


MarylandSaves Published by Mary Saves • Yesterday at 9:48 AM •

And just like that, we're into a new year. Like you, we've been busy working behind the scenes, thinking about what we've learned, and planning for what's to come.

We're getting set to roll out a vital new program for our Maryland small business community. By mid-2022, after months of hard work and listening to employees and employers, we'll be stepping out with the tools to help small businesses and those who make them great build a secure financial future. If your small bus... See more









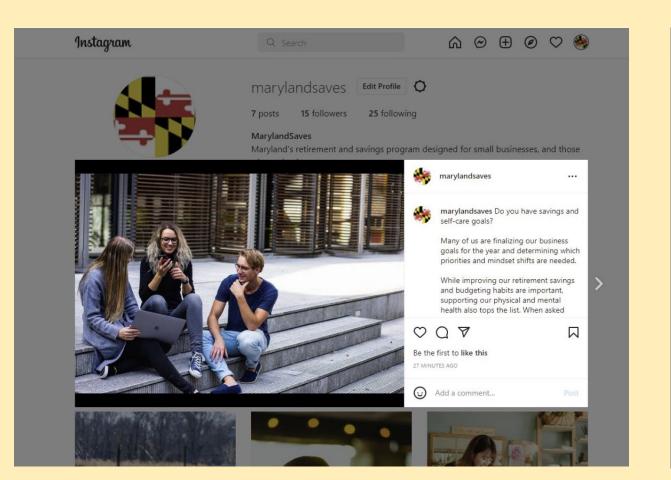


MarylandSaves

Published by Many Saves 🛛 - December 28, 2021 at 11:07 AM - 🔇

₹ Promote

What does the future hold and where will it take us? Two important questions. While we don't always know the answers, we can still plan for uncertainty. At MarylandSaves, we're here to offer a simple, secure





PROGRAM MARKETING - TIMING

QI: January – March 2022

Materials Development

How to webinars and videos

FAQs

Fact Sheets

Websites

Forms

Pilot participant recruitment

PROGRAM MARKETING - TIMING

Q2: April – June 2022

Provide Board members with a draft outreach communication to recruit pilot participants

Finalize Pilot Participants

Announce Future Pilot launch (PR)

Finalize web content for Employers/Employees

Finalize email/mail content for Employers/Employees

Enroll Pilot Participants

Announce Pilot Launch June 6th

PROGRAM MARKETING - TIMING

Q3: July – September 2022

- Promote Pilot Launch/Future Program Launch PR
- Monitor Pilot and make enrollment adjustments as necessary

September 2022

Launch Program

- Announcement PR
- Sync partner media efforts (AARP, Vestwell, etc.)
- Paid digital media
- Email
- Direct Mail Employer notices targeted to begin: 90 days, 60 days, 30 days,
 10 days, I day, 5 days post 30 days post enrollment deadlines



A retirement and savings program for small businesses, and those who make them great.

CLOSED EXECUTIVE SESSION

The Board will have a closed session to discuss personnel matters, as permitted under Maryland's Open Meetings Law.

Note: Because this Regular Meeting of the MSBRS Board is being held by remote means, it is not logistically feasible to alert the public in attendance at the Open Session when the Board adjourns from the Closed Session and returns to Open Session. Therefore, the Board intends to adjourn the Regular Meeting during the conclusion of the Closed Session and will not return to Open Session following the Closed Session. The minutes of the next Open Session of the MSBRS Board of Directors will include all information required to be disclosed pursuant to GP §3-306(c)(2) and 3-104, and such minutes will be publicly available on the MSBRS website (www.marylandsaves.org) once the MSBRS Board of Directors have approved such minutes.