



Q2 Board Meeting May 10, 2024

AGENDA

- 1. Chair's Report
- 2. Executive Director Update
- 3. Marketing & Communications Update
- 4. Committee Reports



Chair's Report

Hon. Josh Gotbaum



Executive Director's Report

Glenn Simmons



Employer Update

Employer Registrations Continue at a Steady Pace

*Significant growth since 10/24/23 due to both the December 31, 2023 SDAT deadline and the new data file from the Comptroller's Office.

| | As of 12/31/2022 | As of 10/24/2023* | As of 4/30/2024 |
|-------------------------|------------------|-------------------|-----------------|
| Total Employers | 80,031 | 80,408 | 82,582 |
| Registered Employers | 1,242 | 2,107 | 3,713 |
| Submitting Payroll | 115 | 691 | 1,157 |



Employee Update

Number of Accounts and Average Account Balances Growing Steadily

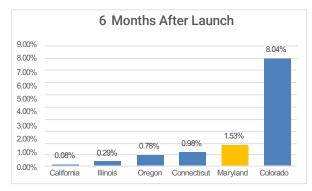
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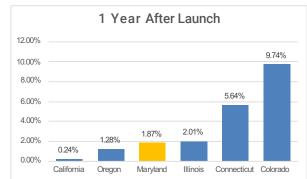
| | As of 12/31/2022 | As of 10/24/2023* | As of 4/30/2024 |
|---------------------------------------|---------------------|----------------------|--------------------|
| Funded Saver Accounts | 578 | 4,582 | 8,068 |
| Total Saver Assets | \$211K | \$3.6M | \$7.6M |
| Av. Account Balance | \$365 | \$780 | \$945 |
| Av. Deduction Rate | 5.2% | 5.06% | 5.37% |
| Av. Monthly Contribution Amount | \$170 | \$157 | \$179 |
| Month's Contribution in Balance | 2.1 | 5.0 | 5.3 |

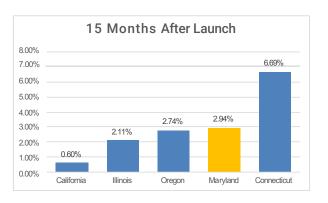


Registered Employers

As % of Number of Employers in Each State*



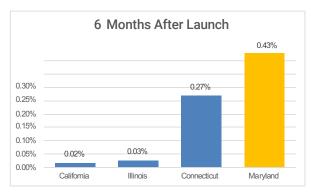


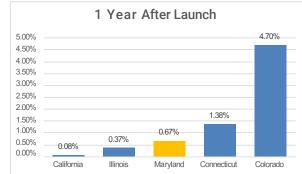


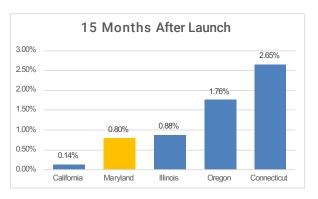
15-month data is not available for Colorado Data analysis by AKF Consulting *per 2020 US Census data



Employers Submitting Payroll







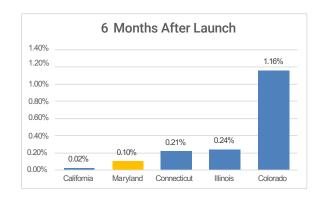
6-month data is not available for Colorado.

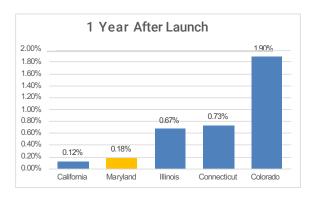
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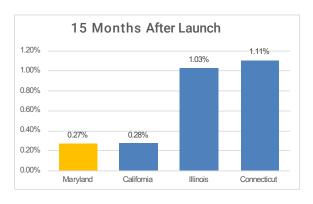


Funded Accounts

As % of Total Number of Employees in Each State







15-month data is not available for Colorado.

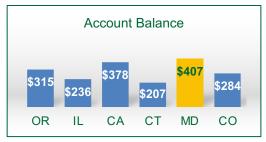
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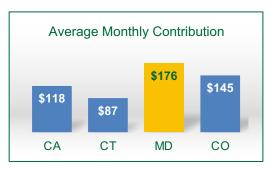


Fund Balance & Average Contributions

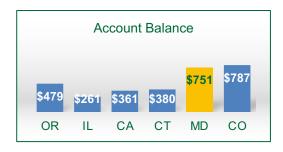
6 Months After Launch

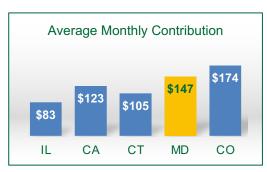


9-month data for OR, 7-month data for IL, 5-month data for CO

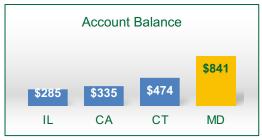


1 Year After Launch

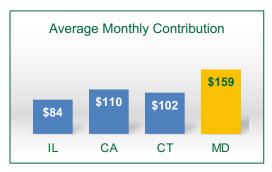




15 Months After Launch



15-month data not available for OR or CO



Some Observations about MarylandSaves performance

- Employers registering continue to grow at a steady rate.
 - Testing to see if increased direct marketing will increase employer registrations
- Current research areas:
 - MarylandSaves has fewer funded accounts per registered employer.
 - MarylandSaves average account balances seem higher than other states after 1 year of operations.



Marketing & Communications Update

Chris Cullen



2024 Message Testing

| Email Name | # Delivered | Open Rate | Click Rate | Click-through Rate |
|------------------------|-------------|-----------|------------|--------------------|
| | | | | |
| Treasurer Email | | | | |
| #1 Comply with the Law | 2,471 | 33.2% | 3.3% | 10.0% |
| #2 Earn \$300 Waiver | 2,427 | 26.3% | 2.0% | 7.5% |
| #3 Retain Employees | 2,430 | 28.4% | 2.1% | 7.5% |
| NR MarylandSaves | | | | |
| #1 Comply with the Law | 2,451 | 25.3% | 1.0% | 3.9% |
| #2 Earn \$300 Waiver | 2,465 | 20.5% | 0.9% | 4.6% |
| #3 Retain Employees | 2,447 | 24.2% | 1.2% | 5.0% |



2024 Strategy to Focus More on Direct Marketing

| Campaign | | Owner | Status (i) | | Due date ① | Notes | Timeline ① |
|------------------------------|----------|-------|------------|---|------------------|-------------------------|---------------|
| Prospect Reminder e/mail | Q | 9 | Done | 0 | Mar 7 | Action items | ! Mar 7 - 8 |
| No Waiver Granted Notice | \oplus | (9) | Done | 0 | Mar 28 | Meeting notes | ✓ Mar 28 - 29 |
| Treasurer Message Testing | \oplus | (9) | Done | 0 | Apr 5 | Test Message & Author | ! Apr 5 - 6 |
| Non-Respondents Survey | \oplus | (9) | Done | 0 | Apr 30 | Survey | ✓ - |
| General Assembly Letter | \oplus | (9) | Done | 0 | May 2 | 2 part appeal | ✓ - |
| Partnership Appeal - Cham | \oplus | (9) | On target | 0 | Jun 4 | Building List | • |
| Partership Appeal - Advisors | \oplus | (9) | On target | 0 | Jul 11 | Building List | • |
| Savers Survey | \oplus | (9) | On target | 0 | Aug 6 | Developing Survey | • |
| Comptroller Test e/mail | \oplus | (9) | On target | 0 | Sep 3 | Testing Messages | • |
| MarylandSaves Followup e | \oplus | (9) | On target | 0 | Oct 1 | Follow Comptroller | - |
| MarylandSaves Urget Dead | \oplus | (9) | On target | 0 | Nov 5 | email only | - |
| Postcard Scatchoff mail | \oplus | (9) | On target | 0 | Nov 5 | mail only w/access code | - |
| | | | | | | | |



Social Media Posts

Celebrating National Small Business Week! Join us in honoring the backbone of our economy – small businesses! MarylandSaves provides a program that is designed to be easy for employers to facilitate, because we know that running a small business is no small feat. Plus, the State will waive a \$300 annual registration fee for employers that sign up. Find out more at marylandsaves.com.



Our call center offers assistance in English and Spanish and has access to translation services for other languages. Let us help you achieve your financial goals without barriers to translation!



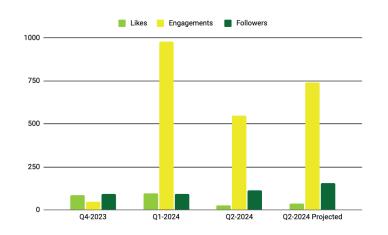
Did you know that April is Financial Literacy Month? This month-long celebration is all about empowering individuals with the knowledge and skills to make informed financial decisions. From understanding budgeting basics to mastering investment strategies, Financial Literacy Month aims to shine a spotlight on the importance of financial education. Learn more about how MarylandSaves can help you with these goals at https://linkd.in/etKJk5W4

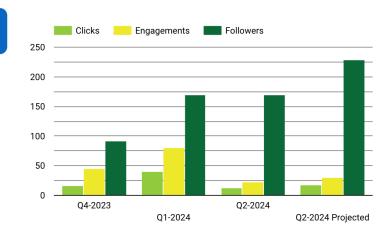


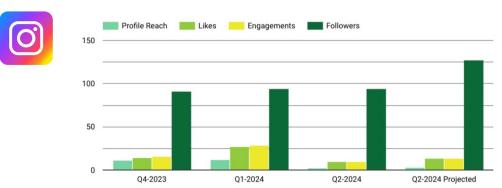


Social Media Awareness Campaign Metrics Q4 2023 – Q2 2024









| Metrics that Matter | |
|------------------------|------|
| Facebook Engaged | 1600 |
| LinkedIn Followers | 174 |
| Instagram Followers | 97 |

Non-Respondents Survey Total Responses = 303

An early look at new data

| Reason for not responding | Of those that selected a response | Most compelling aspect of MarylandSaves | Of those that selected a response | | |
|----------------------------------|-----------------------------------|---|-----------------------------------|--|--|
| My employees won't be interested | 40% | Provide a benefit to my employees | 42% | | |
| I never saw it | 34% | \$300 savings | 26% | | |
| Seems like a hassle | 21% | Comply with the law | 24% | | |
| The \$300 isn't worth it | 5% | It is free to me | 8% | | |



Jerry Dawson



Revenue & Expense

| | 31-Jan-24 | 29-Feb-24 | 31-Mar-24 |
|------------------|-------------|-------------|-------------|
| Revenue | \$ - | \$ - | \$ - |
| Expenses | \$ 77,568 | \$ 70,112 | \$ 56,473 |
| Operating Income | \$ (77,568) | \$ (70,112) | \$ (56,473) |
| Other Income | \$ 564 | 523 | 518 |
| Net Income | \$ (77,004) | \$ (69,587) | \$ (55,955) |



Cash Position

| | 31-Jan-24 | 29-Feb-24 | 31-Mar-24 |
|------------------------|-----------------|-----------------|-----------------|
| Opening Cash Balance | \$ 1,430,558 | \$ 1,409,056 | \$ 1,339,197 |
| Net Sales | \$ - | \$ - | \$ - |
| Vestwell | \$ 60,566 | | \$ (18,792) |
| Cash from Other Income | \$ 564 | \$ 525 | \$ 518 |
| Cash Expenses | \$ (77,568) | \$ (70,112) | \$ (56,473) |
| Liabilities Paid | \$ (5,064) | \$ (272) | \$ (11,229) |
| Ending Cash Balance | \$ 1,409,056 | \$ 1,339,197 | \$ 1,253,220 |



Balance Sheet

| | 31-Jan-24 | 29-Feb-24 | 31-Mar-24 |
|----------------------------|-------------------|-------------------|-------------------|
| Assets | | | |
| Current | \$ 1,409,056 | \$ 1,339,197 | \$ 1,272,013 |
| Fixed | \$ 2,909 | \$ 2,909 | \$ 1,755 |
| Other | \$ 21,862 | \$ 21,862 | \$ 21,862 |
| TOTAL ASSETS | \$ 1,433,827 | \$ 1,363,968 | \$ 1,295,630 |
| Liabilities | | | |
| Current | \$ 28,753 | \$ 28,480 | \$ 28,509 |
| Long Term | \$ 5,812,342 | \$ 5,812,342 | \$ 5,812,342 |
| Total Liabilities | \$ 5,841,095 | \$ 5,840,822 | \$ 5,840,851 |
| Capital | \$ (4,407,267) | \$ (4,476,854) | \$ (4,545,222) |
| TOTAL LIABILITES & CAPITAL | \$ 1,433,828 | \$ 1,363,968 | \$ 1,295,630 |

